Workplace IT Technologies

Workplace IT Technologies, a provider specialising in managed IT services tailored for the Health and Social Care sector across the UK, recently sought ISO/IEC 27001 Certification.

The driver behind them obtaining this certification was to increase client trust, access new tender opportunities and strengthen internal security protocols.

Workplace IT dedicated significant internal resources to integrate ISO 27001 requirements into their firm's procedures. The whole process from initial contact to final certification was carried out professionally, efficiently and with courtesy at all times from CQS staff members.

CQS provided exceptional support with clear roadmaps, tailored documentation templates and structured guidance that transformed security challenges into opportunities for improvement. Their organised approach simplified what could have been an overwhelming process. Simon Darlington, CEO of Workplace IT Technologies says

> *"We take great pride in our accomplishment and are confident that we are managing business data in accordance with an internationally recognised standard, this certification has become the foundation of our operational excellence and a springboard for continued growth."*

Company Overview

Enables healthcare organisations to transform IT services with insight and expertise, driving business success.

Location
Taunton, Somerset

Industry
IT Services and IT Consulting

Size
11-50 employees

Certification achieved
ISO 27001 Certification

Background / Challenge
Workplace IT Technologies, a UK-based provider of managed IT services for the Health and Social Care sector, recognised the need to strengthen data protection and enhance client confidence. To build credibility, qualify for new tender opportunities, and reinforce internal security frameworks, the company set its sights on achieving ISO/IEC 27001 certification. This required significant investment of resources and a structured approach to embed information security standards across all procedures, while avoiding disruption to daily operations.